

To: Keener, Bill[Keener.Bill@epa.gov]; Zito, Kelly[ZITO.KELLY@EPA.GOV]
From: COHEN, Deborra
Sent: Wed 8/12/2015 8:59:57 PM
Subject: RE: Gold King Mine Release - Press and Citizen calls

Thanks, Bill. We noticed the info on the website this morning.

It has been helpful. Today our ability to respond to inquiries is much smoother!!

Deborra Cohen

Director, Environmental Information Center / Library

Cohen.Deborra@epa.gov / 415-972-3655

<http://www.epa.gov/region9/library>

U.S. EPA Region 9 Library / 75 Hawthorne St. / San Francisco, CA 94105

From: Keener, Bill
Sent: Wednesday, August 12, 2015 1:56 PM
To: Zito, Kelly
Cc: COHEN, Deborra
Subject: Fwd: Gold King Mine Release - Press and Citizen calls

Sent from my iPhone

Begin forwarded message:

From: "Reyes, Deldi" <Reyes.Deldi@epa.gov>
Date: August 12, 2015 at 12:59:22 PM PDT
To: "Miller, Amy" <Miller.Amy@epa.gov>
Cc: "Keener, Bill" <Keener.Bill@epa.gov>
Subject: FW: Gold King Mine Release - Press and Citizen calls

Amy, at the request of my R8 counterpart, Matt Tejada called together the EJ coordinators of Regions 6, 8 and 9 to trade notes re what we're hearing re the Gold King mine release. One suggestion that came out of this check in was that it would be helpful to advise all staff in the three regions what to do if there are callers / inquiries / press. The advice my R6 peer got is below but it was a while getting to him.

From: Anderson, Israel
Sent: Wednesday, August 12, 2015 12:40 PM
To: Tejada, Matthew; Ali, Mustafa; Reyes, Deldi; Darling, Corbin
Subject: FW: Gold King Mine Release - Press and Citizen calls

From: McCorkhill, Michael
Sent: Wednesday, August 12, 2015 11:02 AM
To: Anderson, Israel
Subject: FW: Gold King Mine Release - Press and Citizen calls

Please reply to citizen in email and ask them to call the JIC at the number listed below. We are advised not to field questions from within the Region. I asked about email inquiries. At this point they want folks to call JIC with questions.

From: Taheri, Diane
Sent: Wednesday, August 12, 2015 10:56 AM
To: McCorkhill, Michael
Subject: FW: Gold King Mine Release - Press and Citizen calls

Diane

From: Gray, David
Sent: Tuesday, August 11, 2015 10:35 PM
To: R6 6XA-ALL; R6 6XA-SEE
Subject: Gold King Mine Release - Press and Citizen calls

Please use this information to handle incoming media and citizen calls regarding the Gold King Mine release and EPA's

response activities. Thanks, David.

Local and national media inquiries should be forwarded to press@epa.gov.

A phone line has been set to handle local and national media inquiries; that number is 970-812-3351 and will be staffed by press officers within the Joint Information Center in Durango, Colorado.

A toll-free citizen hotline has been established with English, Spanish and (soon Navajo) operators at 844-607-9700.